

Our last edition of the Norf'k Fuss

Council appoints new Acting General Manager

Adoption of key Integrated Planning and Reporting (IP&R) Documents

Waste & Recycling Breakdown in Quarter 4 FY2025-26





WELCOME TO THE JULY NEWSLETTER (FINAL EDITION)

This edition marks the end of our monthly community newsletter. Readership of the Norf'k Fuss has steadily declined in recent times. Council is now focusing on sharing frequent updates through our media releases, website and social media channels, ensuring the community receives updates as they happen, rather than waiting for the monthly newsletter. These updates are also published through The Norfolk Islander newspaper and Norfolk Online website.

Council has decided to focus our efforts on the platforms where our community most actively connects and receives updates, including our website and social media channels. We would like to thank everyone who has read, contributed to and supported the Norf'k Fuss newsletter over the years. We appreciate your engagement and look forward to continuing to share news, stories and updates with you via:

Website:

nirc.gov.au

Facebook:

facebook.com/NIRC2899

Instagram:

instagram.com/norfolkislandregionalcouncil

KEY TOPICS

Stay in the loop with Council	2
Council News	3
Roads Update	7
Reminders & Opportunities	8
Have Your Say	9
Environment Matters	10
Upcoming Events	12
NIRC Snippets	13

How to stay in the loop with Council

MEDIA RELEASES

Read Council's media releases on our website for key news and official statements issued weekly.

nirc.gov.au

 Media Releases

Media Releases are published via our website, The Norfolk Islander, and Norfolk Online.



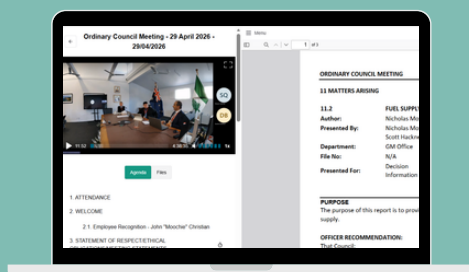
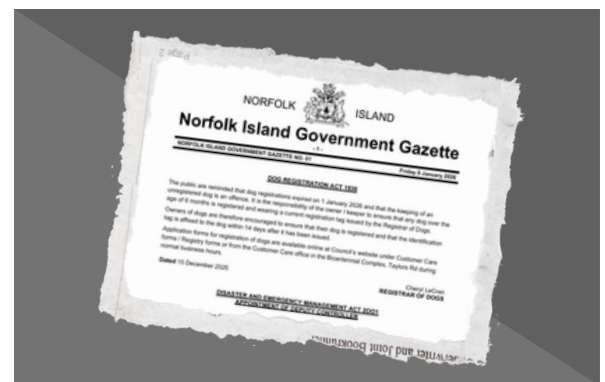
Our weekly Public Exhibition and Open Opportunities Notices are also published through the same channels.

GAZETTES

Keep across official appointments, tenders, legal matters, planning updates, and local government notices in our Government Gazettes.

nirc.gov.au

 Government Gazettes



COUNCIL MEETINGS

Watch our monthly Council meetings, and access the business paper (agenda) and meeting minutes on our website.

nirc.gov.au

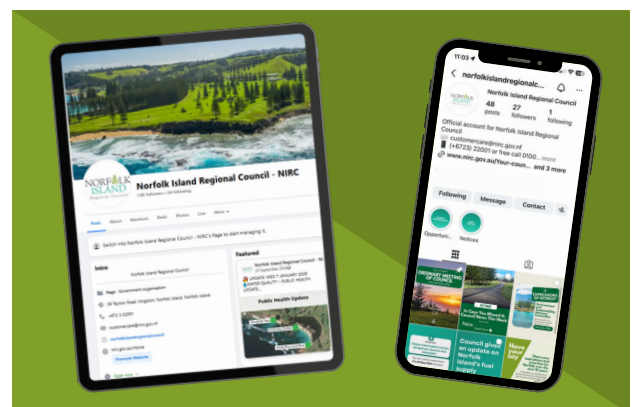
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SOCIAL MEDIA

Stay connected via social media. Follow our Instagram and Facebook pages for quick updates and stories you won't want to miss.

 [@norfolkislandregionalcouncil](https://www.instagram.com/norfolkislandregionalcouncil)

 facebook.com/NIRC2899



COUNCIL STREAMLINES EXECUTIVE LEADERSHIP TEAM, APPOINTS NEW ACTING GM

Council will formally appoint current Acting Deputy General Manager Nicholas Mostardo as Council's next Acting General Manager, effective 1 August 2026, following a resolution at the Ordinary Council Meeting on 29 July 2026. The appointment coincides with changes to the structure of Council's Executive Leadership Team, with the Acting Deputy General Manager role being consumed into the Acting General Manager role.



Pictured: Scott Hackney (L) and Nicholas Mostardo (R)

One of the key functions of a council is the appointment of a General Manager to lead the day-to-day operations of the organisation and implement the policy decisions of the council. For the last several years, the General Manager role at Norfolk Island Regional Council has been filled on an acting basis, an arrangement considered most appropriate for a Council under administration. Council's applied legislation, the *Local Government Act 1993* (NSW)(NI), allows an individual to serve in an acting capacity for no more than twelve months.

Scott Hackney was elevated to the role of Acting General Manager on 1 August 2025. In accordance with the Act, his term in the role concludes on 31 July 2026, at which point he will return to his substantive position as Manager Infrastructure Services. During his term, Scott oversaw a number of organisational uplift initiatives across an operational portfolio including the airport, powerhouse, Aviation Rescue and Fire Fighting Service, lighterage and capital works while also progressing improvements to Work Health & Safety practices, a culture of employing on-Island personnel and maintaining a genuine level of stability and trust within the organisation.

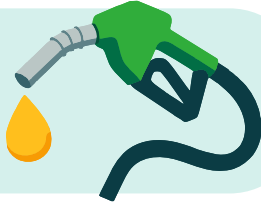
Nick originally worked with Council on a consultancy basis beginning in May 2023 and became a Council staff member in March 2026, bringing to the organisation his experience from a fifteen-year career in local government in the United States and Australia, as well as the skills of a Certified Practising Accountant (CPA). While serving as Acting General Manager, he will continue to administer the finance and corporate services functions that formed part of his Acting Deputy General Manager portfolio.

The consumption of the Acting Deputy General Manager role into the Acting General Manager role reflects Council's ongoing efforts to streamline its Executive Leadership Team. The recent changes Council has made to the structure of the Executive Leadership Team are estimated to deliver savings of \$121,000 to the organisation during the 2026–2027 financial year. We thank Scott for his contributions over the past year and welcome Nick to the role of Acting General Manager.

Source:

- [Media Release 2026-07-20 Council Streamlines Executive Leadership Team, Appoints New A/GM](#)

FUEL SUPPLY UPDATE



Norfolk Island's scheduled fuel supply arrived on 18 June 2026 and was fully discharged the following day. Fuel stocks are sufficient to meet the Island's requirements through to December 2026, and the next tanker is scheduled for mid-November 2026, with supply secured. The cost of fuel supplied to the Powerhouse has increased by approximately 30% under current international market conditions. The Australian Government has committed to providing funding to Council to offset the increased cost of diesel used for electricity generation, and the increase is not expected to be passed on to electricity customers at this time. Wholesale fuel prices to service stations have also increased, by a slightly lesser percentage. The new prices are expected to take effect within the next week, once the previous shipment is fully consumed, and will remain in place until around December 2026.

Under the Norfolk Island Fuel Security Plan, the Island remains at *Level 1: Plan and Prepare* — *fuel supply is operating as normal*, with Council, the Commonwealth, Burnt Pine Fuel and the Toll Group continuing to monitor global factors affecting supply and distribution. The Fuel Security Plan, adopted by Council and adapted from the Australian Government's National Fuel Security Plan, sets out four response levels ranging from normal operations (Level 1) through to the protection of critical services such as power generation and aviation under the Fuel Emergency Act 2005 (NI) (Level 4). The Plan and previous fuel updates are available at [Fuel Security Plan](#). Council will continue to monitor the fuel supply and keep the community informed of any changes. While supplies are operating as normal, it remains sensible to be prepared for potential disruptions and to use fuel responsibly. Council acknowledges the support of the Australian Government and thanks the community for its ongoing responsible use of fuel during this period of global uncertainty.

INTERIM SERVICE DELIVERY AGREEMENT



Norfolk Island Regional Council has signed an interim Service Delivery Agreement (SDA) deed between Council and the Commonwealth of Australia through the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (DITRDCA).

The previous four-year SDA was due to expire on 30 June 2026. Negotiations and a comprehensive review process have been occurring between DITRDCA and Council to establish a successor agreement.

While negotiations continue, an interim agreement has been signed. This transitional approach allows both parties additional time to conclude negotiations without placing critical community services at risk or creating uncertainty for service users, stakeholders and the wider community. The signed interim SDA will be tabled at the July 2026 Ordinary Council Meeting of Council. It is anticipated that Council and DITRDCA will continue to negotiate over the next 60 days and that a final agreement will be signed thereafter. Council will keep the community informed. For full details, view the tabled report under Agenda Item 13.2 within the meeting agenda documents via the following link: <https://norfolk.resolve.red/portal/meeting/676>

Sources:

- [Media Release 2026-07-03 Norfolk Island Fuel Supply Update](#)
- [Media Release 2026-07-08 Service Delivery Agreement Update](#)

ADOPTION OF KEY INTEGRATED PLANNING AND REPORTING (IP&R) DOCUMENTS

Council has adopted its key Integrated Planning and Reporting (IP&R) documents following extensive consideration of community feedback received during the public exhibition period from 1 June to 29 June 2026. At the Ordinary of Council Meeting held on 30 June 2026, Council adopted the Community Strategic Plan 2026-2036 and Combined Delivery Program 2026-2030 and Operational Plan 2026-2027.

A total of **39 submissions** were received from community members and stakeholders during the public exhibition period (compared to the total of 12 submissions received for the prior year).

Approximately 25 themes were identified in the submissions. The top five themes included: Waste Charges on Vacant Land, Land Rates — Equity, Methodology and Capacity to Pay, Governance, Authority and the Rule of Law, Cost of Living and Community Capacity to Pay, Electricity Tariffs and Undertaking.

Council spent a considerable time reviewing and discussing the submissions received, with public feedback forming a significant part of the meeting's deliberations. We sincerely thank everyone who took the time to review the draft documents and provide detailed and thoughtful contributions. The volume and quality of submissions received demonstrated a strong interest in Norfolk Island's future, and Council appreciates the comments and suggestions raised throughout the public exhibition process.

A large number of public submissions (22 submissions) were received on the proposed increase on waste management charges on vacant and rural land. The community's concern was acknowledged, and Council has included an Operational Plan task to undertake rates modelling to review the current rating system and recommend improvements.

For more information, view [Media Release \(5 June 2026\) - Proposed Changes to Council Rates and Waste Charges](#).

Indicative changes to general rates assessments and waste management charges are displayed below on a random selection of rateable properties. Please note that the actual general rates assessment changes for individual properties within each rating category will vary.

- Residential Medium, Valuation \$225,000; General Rates Increase: \$21.09, Waste Charge Increase: \$15.79
- Accommodation B, Valuation \$485,000; General Rates Increase: \$599.11, Waste Charge Increase: \$5.11 (per unit)
- Cafe/Restaurant A, Valuation \$127,050; General Rates Increase: \$139.84, Waste Charge Increase: \$124.08

Council has accepted the electricity rates proposed by Electricity Special Purpose Committee (ESPC). For more information, view [Media Release \(25 June 2026\) - Proposed Changes to Electricity Tariffs](#).

The full discussion of public submissions can be viewed in the [meeting recording](#) from 56:40. Redacted submissions are also available under *Agenda Item 13.1 Tabled Attachment 1 and Tabled Attachment 2* within the meeting agenda documents in the link above.

The adopted IP&R documents are now available on Council's website:

- [Community Strategic Plan 2026-2036](#)
- [Combined Delivery Program 2026-2030 and Operational Plan 2026-2027](#)

Source:

- [Media Release 2026-07-20 Adoption of Key Integrated Planning and Reporting Documents](#)

RETAIL PRICE INDEX CHANGE JUNE 2026

Retail prices on Norfolk Island increased by 0.93% in the June 2026 quarter, as measured by the Retail Price Index (RPI). Over the 12 months to June 2026, retail prices increased by 6.07%. The quarterly increase was driven primarily by Health, which rose by 6.50%, and Food and Non-alcoholic Beverages, which increased by 2.90% in the June quarter. Health includes, but is not limited to, dental, optometrist and pharmaceuticals. These increases were partly offset by declines in Recreation, which recorded a quarterly decrease of 3.05%.

Over the year to June 2026, the largest increase was recorded in Insurance Services, which rose by 35.60%, reflecting significant price increases earlier in the year. Annual price increases were also recorded in Health (5.87%), Food and Non-alcoholic Beverages (6.44%), Household contents and services (2.55%) and Tobacco and alcohol (1.59%). These figures have been prepared by the Norfolk Island Regional Council and are based on the tracking of retail prices across a weighted basket of goods and services for an average household. View the Inflation Data Dashboard on our website at [Retail Price Index](#).

Source:

- [Media Release 2026-07-03 Retail Price Index Change Quarter Ending June 2026](#)

HAVE YOU RECENTLY CONTACTED COUNCIL? HOW DID YOUR EXPERIENCE GO? WE'D LOVE YOUR FEEDBACK!

We're committed to delivering the best possible customer service to our community and your feedback helps us do just that.

If you've recently contacted us, we'd love to hear about your experience via a short online survey that takes just 3–5 minutes to complete.

Simply scan the QR code, or visit [Norfolk Island Regional Council - Customer Service Survey](#) to share your thoughts. Whether your experience was positive or there's something you feel we could do better, your response will directly shape how we deliver services to the Norfolk Island community going forward.

CUSTOMER SERVICE SURVEY



OR

CLICK BELOW

www.surveymonkey.com/r/VNM6WMY

CURRENT PROJECTS

The Electricity and Telecom teams have been busy burying conduit beneath **Anson Bay Road** between Bishop Paterson Road and Selwyn Reserve/Puppys Point, in advance of road reconstruction, in efforts to future-proof the area, in particular reducing the need for excavation once roadworks are completed.

Two culvert pipes have been replaced on **Anson Bay Road**, approximately 300 metres and 100 metres south of Bullocks Hut Road respectively, in advance of road reconstruction works. Final works to improve the lead-ins to any pits and culvert pipe entrances will be undertaken over the coming weeks on locations where the road has already been reconstructed.

Road reconstruction on **Anson Bay Road** is progressing well considering the recent wet weather. Island residents can expect ongoing delays during standard work hours on Anson Bay Road as profiling, grading and sealing progress from Puppys Point to Bullocks Hut Road. Thank you for your continued patience as the reconstruction progresses.

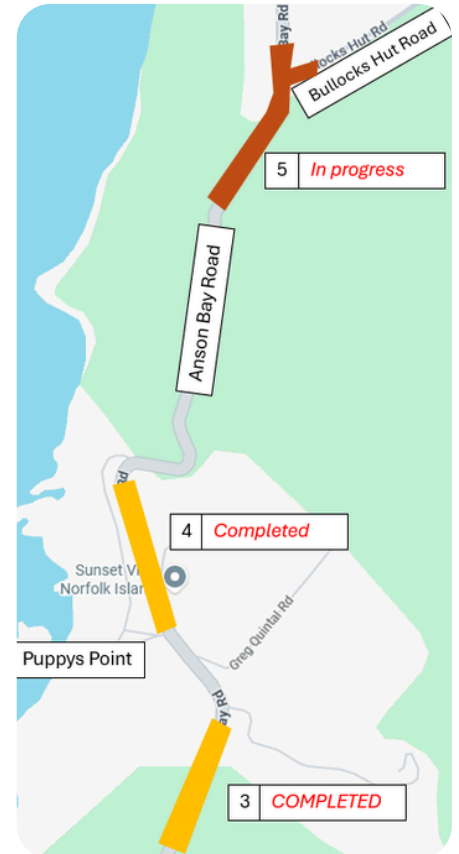


Image: Road reconstruction segments - Anson Bay Road



Image: Kerb and channel works status - Anson Bay Road

Four new sections of kerb and channel on **Anson Bay Road** have been completed, with the road surface to be stabilised for the winter months and a new surface intended to be completed in the lead-up to summer.

The final two segments are currently under construction, island residents can expect significant delays when concrete pours occur and during final stabilisation of the road for the winter months.





REMINDERS

LEGISLATIVE AND WORKPLACE UPDATE: "PAYDAY SUPER"

A friendly reminder that from 1 July 2026, national changes to superannuation require employers to move toward paying superannuation at the same time as wages, rather than on a quarterly basis.

CENSUS 2026: NORFOLK RELATED QUESTIONS



Households on Norfolk Island can complete the Census online or using the paper form provided. In early August, Census staff will deliver Census forms to households on Norfolk Island. You can complete the Census as soon as you get your instructions, if you know where you'll be on Census night, Tuesday 11 August 2026. If you prefer to complete the Census online, there are instructions and login details on the paper form.

Census data is used to inform decisions about transport, schools, health care, infrastructure and business. It also helps plan local services for individuals, families and communities.

The Australian Bureau of Statistics has put together tips on responding to Census questions that apply to Norfolk Island:

In which country was the person born? (Q17 in the Census Household form)

If you were born on Norfolk Island, write Norfolk Island under 'Other (specify)' and go to question 19. If you were born elsewhere, follow the instructions provided on the form for this question.



This information has come from www.census.abs.gov.au/norfolk. Please visit this page for additional information.



OPPORTUNITIES

INVITATION TO TENDER

Managed Services Provider for Information Technology

We're seeking Tender Responses from suitably qualified and experienced Managed Service Providers (MSPs) to deliver IT managed services. Council is seeking a provider with proven capability not only to ensure reliable, secure and scalable IT operations, but also to establish a collaborative partnership that supports Council's ongoing journey towards greater digital maturity.

To apply: [Vendor Panel](#)

Applications close: 4 August 2026

In what year did the person first arrive in Australia to live for one year or more? (Q18)

If you were born on Norfolk Island (or in Australia), leave this question blank. If you were born elsewhere, follow the instructions provided on the form for this question.

In which country was the person's father and/or mother born? (Q19)

If your father and/or mother was born on Norfolk Island, write Norfolk Island under 'Other'. If your father and/or mother was born elsewhere, follow the instructions provided on the form for this question.

Does the person use a language other than English at home? (Q21)

Select the most appropriate response. For all other languages, including Norf'k, specify under 'Yes, other language'.

What is the person's ancestry? (Q23)

You can report a maximum of four ancestries (order is not critical). If you are a Norfolk Islander of Pitcairn descent, you can identify under 'Other ancestry'.

For example, Other Ancestry 1: Norfolk Islander, Other Ancestry 2: Pitcairn. You can add up to 2 more ancestries if applicable. If you are of a different descent, follow the instructions provided on the form for this question.

DOCUMENTS ON PUBLIC EXHIBITION

JULY - AUGUST 2026

UNREASONABLE CONTACT POLICY



Closes 31 July

Council conducted a review of Council's Unreasonable Contact Policy to ensure that it remains contemporary, as well as to introduce appropriate psychosocial safety components to support staff health and wellbeing. This review of the Unreasonable Contact Policy resulted in several major amendments to make it a more succinct, user-friendly, and an easy-to-interpret policy.

WATERWAY & WETLAND MANAGEMENT STRATEGY 2026-2036



Closes 11 August

Council has placed the Draft Waterway and Wetland Management Strategy 2026-2036 on public exhibition for the period of 40 days seeking community and stakeholder feedback. Over the ten-year period, the Strategy aims to deliver measurable improvements in water quality, catchment resilience, vegetation condition and reef health. By establishing strong foundations in the early years, scaling up interventions as funding becomes available, and embedding long-term stewardship across the community, the Strategy provides a clear pathway to restoring and protecting Norfolk Island's waterways and wetlands for future generations.

To view the documents in full and have your say before the closing dates, please visit our [Public Exhibition](#) page. Council welcomes community feedback on the documents currently on public exhibition. Feedback will be reviewed progressively as it is received.

WASTE & RECYCLING BREAKDOWN

The Waste Management Centre's (WMC) recycling and waste progress over Quarter 4 of FY2025-26 from 1 April to 30 June 2026 is now available. All figures are drawn directly from Council's PIVOT tracking database. Every load dropped at the sorting shed is collected, sorted, baled, and weighed on-site, with the result logged against that load in the system, giving Council a full, traceable record across all 257 loads processed this quarter.

Q4 FY2025-26: April – June 2026

Waste & Recycling Breakdown

Total Waste Managed

147.5 tonnes

Total waste processed through the WMC.



Total Diverted

99.9 tonnes

Successfully diverted away from landfill disposal (67.7% of all processed waste kept out of landfill).

Baled for Export

42.7 tonnes

Sorted and baled to be shipped away for recycling. Includes:

CARDBOARD
27.6 tonnes

ALUMINIUM
3.8 tonnes

STEEL CANS
4.88 tonnes

TEXTILES
2.3 tonnes

SHOES & BAGS
2.01 tonnes

AEROSOL CANS
2.09 tonnes

Recycled On-Island

57.2 tonnes

Materials processed and repurposed locally on Norfolk. Includes:

CRUSHED GLASS
27.5 tonnes

ORGANICS
26 tonnes

CARDBOARD (SHREDDED)
3.6 tonnes

Residual Waste

47.5 tonnes

General residual waste that had to be shipped for final disposal.

BALL BAY COMMUNITY TREE PLANTING



On Saturday 13 June 2026, up to 30 volunteers came together at Ball Bay Reserve to replant native trees. This follows the incredible work undertaken by Parks Australia's Restoring the Bounty project team who cleared the site of weeds and prepared the area for planting. The volunteers, which included our new Administrator of Norfolk Island, Fiona McKergow, planted a total of **835 trees in two hours**.





2 Aug

Norfolk Island Marathon

19 Aug

Government House Charity Open Day

22-28 Aug

2026 PRO-AM Golf Classic



**NORFOLK
ISLAND**

Please be advised that event dates can change without notice. If your club or association has confirmed event dates for 2026, please let us know by email at nitourism@nirc.gov.nf

Visit Norfolk Island Tourism's [Events page](#) for details of all upcoming events

LATEST NEWS IS ONLINE

Did you know you can find our most recent media releases on our website?

Visit our [Media Releases](#) page.

JOBS AT NIRC

View details about our current vacancies, including position descriptions and how to apply, head to [Working for Council](#) on our website.



NEXT COUNCIL MEETING DATE

The next Council Meeting is scheduled to be held at **2:00pm on Wednesday 29 July 2026** at the Bicentennial Complex, 39 Taylors Road, Burnt Pine.

Meetings can also be viewed online and are aired live on Radio Norfolk.

Follow this [link](#) to watch the Council Meetings and see the meeting dates for 2026.

PUBLIC ACCESS MEETING

Members of the public are welcome to attend the Gallery to listen in-person - no registration is required. You can simply arrive on the day.

If you would like to present at the meeting, requests for Public Access are open until 4:00pm on the Monday prior to Council Meeting day. Please send an email to executiveassistant@nirc.gov.nf with the details of your request.

Public Access will be conducted on the day of the Council Meeting commencing at 2:00pm, as part of the meeting's order of business.

Intending speakers should read item 4. *Public Access* in the Council Code of Meeting Practice located on the [Council Meetings page](#) before making their request.

CONTACT COUNCIL

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WEBSITE: www.nirc.gov.au

OPENING HOURS:

Monday to Friday 9:00am to 4:00pm (closed on public holidays)