

MEDIA RELEASE

27 August 2026

QANTAS INVITES COMMUNITY FEEDBACK ON PROPOSED CHANGE TO SYDNEY SUNDAY FLIGHT SCHEDULE

**UPDATE: CONSULTATION HAS BEEN EXTENDED TO CLOSE OF BUSINESS FRIDAY
4 SEPTEMBER.**

HOW TO PROVIDE FEEDBACK

Community members are encouraged to provide their feedback directly to the Qantas Regional Sales and Development Manager (QLD and Norfolk Island), Adam Humphries, with any comments, questions or feedback regarding the proposed schedule change.

Email: adam.humphries@qantas.com.au

Feedback closes: 4 September 2026, close of business

Qantas has advised that community feedback will help inform its assessment of the proposal before it is progressed further.

Norfolk Island Regional Council is assisting Qantas in promoting a community consultation regarding a proposed change to one of its regular Sydney-Norfolk Island air services.

Qantas has advised that, following a recent industry briefing with Norfolk Island Regional Council, a proposal has been raised to move one of its regular air services between Sydney and Norfolk Island to a Monday.

The proposed changes are subject to further operational assessments, including aircraft availability, airport slots, crew scheduling and a full operational assessment.

Before progressing with these assessments, Qantas is seeking feedback from the community and stakeholders on the potential impact of the schedule change.

Under the proposal, the existing Sunday service would move to Monday, while departure and arrival times would remain unchanged.

Current Service Schedule: Sunday

- Sydney to Norfolk Island
 - Depart Sydney: 9:55am
 - Arrive Norfolk Island: 1:25pm
- Norfolk Island to Sydney
 - Depart Norfolk Island: 2:30pm
 - Arrive Sydney: 4:20pm

Proposed Service Schedule: Monday (subject to aircraft availability, airport slots, crew scheduling and full operational assessment)

- Sydney to Norfolk Island
 - Depart Sydney: 9:55am
 - Arrive Norfolk Island: 1:25pm
- Norfolk Island to Sydney
 - Depart Norfolk Island: 2:30pm
 - Arrive Sydney: 4:20pm

Qantas is seeking input from residents, businesses, tourism operators, visitors, community groups and other stakeholders to better understand the potential benefits and impacts of this proposed change.

Feedback may include considerations such as:

- Travel convenience for residents and visitors
- Tourism and accommodation impacts
- Business and freight requirements
- Medical, educational or government travel needs
- Any benefits or concerns associated with moving the service from Sunday to Monday

ENDS