

MEDIA RELEASE

8 July 2026

CUSTOMER SERVICE SURVEY

Norfolk Island Regional Council (Council) is inviting the community to provide feedback on their recent experiences with Council.

If you have recently contacted Council, we encourage you to complete a short survey.

Your feedback will help shape how Council delivers services to the community going forward.

Whether your experience was positive or there is something you feel Council could do better, your response is valued and appreciated.

You can complete the 3-5 minute survey in the following ways:

- **Online:** Visit www.surveymonkey.com/r/VNM6WMY or scan the QR code below



- **Hard copy:** Handwritten surveys are available at the Customer Care office.

For enquires: Customer Care at customercare@nirc.gov.nf, local free call 0100 or (+6723) 22001.

ENDS